



# FUNDRAISING CLASSY FAQ'S



This Plunge Season we're powered by Classy, the #1 online and mobile fundraising platform. We've compiled some articles that answer your frequently asked questions. Click the topics below in [blue](#) to find out more!

More tips can be found online at the [Classy Support Center](#).

## IT'S TIME TO TEAM UP

We all know it's more fun to Plunge with friends, so rally your team using the steps linked below, and you'll be on your way to start fundraising for amazing Special Olympics Virginia athletes of all abilities.

 [Create or Join a Team](#)

## BEING THE BEST TEAM CAPTAIN, EVER!

As a team captain, you alone have the ability to manage donations and make updates to your team page. Just click [HERE](#), and we'll help you navigate to your team dashboard and walk through key features to help you engage and manage your team. (Remember, team captains must create an individual page once the team page is created!)

## PERSONAL FUNDRAISING HELP

Whether you're on a team or Plunging it Your Way solo, make the most out of your personal fundraising page!

 [Create & Edit Your Fundraising Page](#)

 [Create a Facebook Fundraiser](#)

 [Share Your Fundraising Page](#)

 [Thank Your Donors](#)

## GOT AN OFFLINE DONATION?

Fundraisers cannot enter their own offline donations, so we strongly encourage you to drive all donations to our online Plunge campaign on Classy. If you do collect cash and checks from your supporters – great work! You will now need to send them to the Special Olympics Virginia Office as soon as possible.

Mail them to SOVA, c/o Polar Plunge, 3212 Skipwith Road, Suite 100, Richmond, VA 23294. Include the name of the Team or Plunger you would like the donations added to. Changes will be reflected on your Plunge page within five business days of our office receiving the donations. To ensure you earn your Plunge Party Pack before Plunge week, offline donations must be received at the SOVA office by January 15, 2021. Donations sent in after the deadline will still be added to your page throughout Polar Plunge season, and any additional incentives you earn will be mailed after February 6.

If you make your own deposits for a local Area Program or LETR agency, send a record of your deposit to the office address to receive credit on your online page. Please send copies of the checks that were deposited when possible so donations can be posted properly.